

## EXECUTIVE SUMMARY

The Nevada Division of Public and Behavioral Health's Bureau of Child, Family and Community Wellness had successfully been running their Nevada Home Visiting (NHV) since 2011. However, in August of 2015 they ran into a major problem; they had obtained approval and engaged an organization to extend the program to Mineral County, but no progress or implementation occurred. Without the program's assistance, the at-risk single mothers and pregnant teens were unable to receive the help they needed.



## CHALLENGES

Creating momentum in a stagnate environment, and an urgency to implement the program quickly so that the patients received the care they needed. Proper licensing had to be acquired, and the right staff needed to be hired and trained so the program could continue successfully once implemented.

## SOLUTIONS

Creating a new implementation plan that included: establishing the program in Mineral County, obtaining all needed licenses, hiring and training of necessary staff, acting as leadership/support to the staff throughout the initial phases, and establishing, gaining approval, and implementing the Affiliate Plan with the National Parents as Teachers organization.

## RESULTS

QuantumMark was able to take a project that had stalled and successfully drive its momentum to completion, by hiring and training new staff for sustainability of the program. Once the program was implemented in Mineral County, it met its quota of registered families in the first month of operation, and now has a wait list. This was an outstanding accomplishment, since across the country programs have not met their quotas, and have been in operation for years. Most importantly, the program is now running smoothly and successfully, providing needed care to families and meeting both state and national requirements.