

EXECUTIVE SUMMARY

Because of changes in Medicaid, due to the Affordable Care Act, Nevada State funding to the Substance Abuse Prevention and Treatment Agency (SAPTA) was being cut, as well as funding for implementing centralized billing and a change of computer systems. This meant the SAPTA program was in urgent need for a new roadmap to continue to operate, and any delays would leave the State with insufficient funds to pay for any/all services rendered.

CHALLENGES

With the cut affecting all of SAPTA's funding, the entire program needed a thorough plan on how to centralize, and move forward with limited funding. This required the current program be evaluated and documented before a new plan could be put into place. The new plan would need to meet Medicaid specific requirements, or providers wouldn't be accepted.

RESULTS

QuantumMark helped the State map out the new SAPTA plan on time and within budget, so that no service was interrupted. We also developed thorough training materials on the necessary steps and processes to become a Medicaid accepted SAPTA provider; these materials are still being utilized to this day. QuantumMark successfully transitioned all 13 providers to their new billing model, and continued to work one-on-one with any providers that experienced internal process issues. Subsequently, the State engaged QuantumMark again to conduct an analysis of the individual providers to assess their success at transitioning, and provide additional recommendations and assistance where needed.



SOLUTIONS

Conducting a Needs Assessment to build consensus for the need to change, and then mapping out current processes and system requirements, specifically looking for areas that required change before implementing a new billing environment. Then, developing a plan and training documents to make sure the 13 SAPTA providers were accepted into the Medicaid program.