

EXECUTIVE SUMMARY

Vital Records in the U.S. is a major player in disease prevention and overall public health, but it still faces a major problem: lack of efficiency, accuracy, and timeliness of data reporting. State Vital Records Offices often use outdated electronic systems, utilize time-consuming methods of data collection, and struggle to receive thorough and timely information from stakeholders. Without good data, the Centers for Disease Control (CDC) is unable to provide accurate statistics and disease prevention solutions.



CHALLENGES

Creating a comprehensive plan for Vital Records that focuses on efficient processes to improve the quality and timeliness of life and death data, meeting state and national goals, as well as those set by the CDC. Additionally securing full buy-in on all changes from local health units, funeral homes, physicians, and a multitude of other facilities/individuals.

SOLUTIONS

Developed a successful modernization plan, including focus on training end-users on how to adopt and utilize the new tools to increase timeliness and accuracy of data. Templates were developed to streamline the entire process, and we engaged with clients and vendors to ensure needs were fully met throughout the new technology, process and/or training implementation.

RESULTS

QuantumMark has helped more than a dozen states successfully modernize their Vital Records systems, technologies, and processes. This has resulted in increased efficiency across many levels (Vital Records offices, as well as the physicians, hospitals, and other stakeholders that they rely on) and CDC is obtaining more accurate, reliable and timely data. QuantumMark helped states achieve time savings, and increase overall effectiveness and efficiency. The end results: enhanced disease prevention and overall public health, prevention of identity fraud and funding for state Vital Records offices to continue providing crucial life and death data.